






Building Type

STEP 2/5

Type of building (primary structure) *

-  **Multifamily / Apartment**
Dwelling units where more than one dwelling unit is located on a single lot. (131.0112.a.3.C)
-  **Single Family Home, Duplex, or Townhome**
131.0112.a.3.D - Dwelling units where no more than one dwelling unit is located on a lot, usually detached, and occupied by a single household unit.
-  **Companion unit**
Accessory Dwelling Unit (ADU) means an attached or detached residential dwelling unit that is 1,200 square feet in size or less, provides complete independent living facilities for one or more persons including permanent provisions for living, sleeping, eating, cooking, and sanitation, and is located on a lot with a proposed or existing single dwelling unit or multiple dwelling unit.
-  **Junior unit**
Junior Accessory Dwelling Unit (JADU) means a dwelling unit that is 500 square feet or less in size and is contained entirely within an existing or proposed single dwelling unit on a residential single dwelling unit lot. A JADU may include separate sanitation facilities or may share sanitation facilities with the single dwelling unit.

 Need help? Contact city staff

Residential Portal

Show homeowners how to stay in compliance on home improvement projects.

Product features

Automatic permit scoping

Nested questions quickly surface permit requirements. Location data can also be leveraged for triggering permit requirements (i.e. zoning permits, business improvement and parking districts, environmental overlays, etc).

Real-time fee calculation

Fees are calculated in real-time as applicants enter project details. A unique feature in the marketplace, OpenCounter can run fee estimations across departments and data sets. Digitizing the fee schedule also provides unprecedented analytics.

Online application & payment

After scoping the project, applicants can apply for permits online, and pay with all major credit cards. Issued permits are then available for download, and delivered via email along with a transaction receipt.



All our products feature responsive design, making them friendly on all screen sizes and mobile devices.



Our service is hosted at U.S. data centers, ensuring Patriot Act and Freedom of Information Act compliance.



Served over SSL, encrypted-at-rest, and backed up to a ISO 27000/SOC 1 and SOC 2/SSAE 16/ISAE 3402 data facility.



The Residential Portal can be fully translated into your choice of 36 languages.