Building Type

Select your building type: *

Apartments (including Condominiums)
Apartment means one or more rooms with private bath and kitchen facilities comprising an independent self contained dwelling unit grouped together with one or more dwelling units on a single lot, parcel, or tract. A dwelling unit used exclusively for lease or rent as a residence in which an owner may reside. Not an accessory dwelling unit or a guest dwelling. Condominium means a residential... Read more

Single-Family Dwelling Unit
Dwelling, one dwelling unit means a building designed for and occupied exclusively for residential occupancy and having customary kitchen facilities necessary for a single housekeeping unit

Duplex
Dwelling, two-family or duplex means a building or buildings designed for two families occupying separate, attached, or detached living units. Condominium means a residential, professional, commercial, office, or industrial development, in which each unit is owned individually, whether the unit includes the ground beneath, air space, walls, floors, or any combination thereof, and in which ot... Read more

Mobile Home

Townhouse
Dwelling, multiple-family: triplex, quadplex means a building or buildings designed for three or more families occupying separate, attached, or detached living units. Attached means the physical union of two otherwise independent structures or objects, or the relation between two parts of a single structure, each having its own function.

OpenCounter

Residential Portal

Show homeowners how to stay in compliance on home improvement projects.

Product features

Automatic permit scoping

Nested questions quickly surface permit requirements. Location data can also be leveraged for triggering permit requirements (i.e. zoning permits, business improvement and parking districts, environmental overlays, etc).

Real-time fee calculation

Fees are calculated in real-time as applicants enter project details. A unique feature in the marketplace, OpenCounter can run fee estimations across departments and data sets. Digitizing the fee schedule also provides unprecedented analytics.

Online application & payment

After scoping the project, applicants can apply for permits online, and pay with all major credit cards. Issued permits are then available for download, and delivered via email along with a transaction receipt.

Mobile Friendly

All our products feature responsive design, making them friendly on all screen sizes and mobile devices.

Cloud-hosted SaaS

Our service is hosted at U.S. data centers, ensuring Patriot Act and Freedom of Information Act compliance.

Secure & Encrypted

Served over SSL, encrypted-at-rest, and backed up to a ISO 27000/SOC 1 and SOC 2/SSAE 16/ISAE 3402 data facility.

Localization available

The Residential Portal can be fully translated into your choice of 36 languages.

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